

Terms & Conditions

Full Membership (Annual Payer): Official Terms and Conditions

1. Duration and Cancellation

- 1.1. All Full memberships granted under this agreement shall be for an annual term.
- 1.2. The payment for the full membership must be made in its entirety for the entire year.
- 1.3. Once the payment is made, the member commits to the full term and is unable to cancel the membership part way through the year.
- 1.4. No refunds shall be provided for full memberships under any circumstances.

2. Joining Fee

- 2.1. All memberships are subject to a joining fee, which must be paid along with the first year's payment to initiate the membership.
- 2.2. The joining fee cannot be paid in separate instalments or by direct debit.

3. Payment and Renewal

- 3.1. Membership payments are due within 60 days of the renewal date.
- 3.2. Failure to make the payment within the specified timeframe will result in the member being marked as a leaver.
- 3.3. In the event of marking as a leaver, if the member decides to join again at a later date, they will be subject to a re-joining fee.
- 3.4. Late payments made within the 60-day period will not extend the renewal date.
- 3.5. The renewal for the next year will remain the same as the previous year, regardless of the date the payment was made (applicable for both early and late payments).

Direct Debits

1. Payment

- 1.1. By selecting the Direct Debit payment method, the member agrees to a one-year term that will automatically renew unless the membership is cancelled.
- 1.2. To cancel the membership, the member must provide written notice with a minimum of 30 days in advance. Cancellation requests should be sent via email to the office at info@rgcgolf.com.

2. Joining Fee

- 2.1. All memberships are subject to a joining fee, which must be paid along with the first year's payment to activate the membership.
- 2.2. The joining fee cannot be paid in separate instalments or by direct debit.
- 2.3. If a member leaves and subsequently decides to re-join, they will be required to pay a joining fee upon their return.

3. Direct Debit Payment Failure

- 3.1. If a member's direct debit payment fails, the member is responsible for making the payment within 5 days of the 14th.
- 3.2. Failure to make the payment within 30 days will result in the member being marked as a leaver and subject to a re-joining fee if they wish to re-join.
- 3.3. If a member's payment fails to process and is not successfully taken three times or more within any 12-month period, the member must pay the remaining yearly balance upfront and the member will no longer be permitted to pay their membership by direct debit.

Flexi Membership Terms and Conditions:

1. Redeeming Points:

- 1.1. Points are non-transferable and non-refundable. The initial membership fee is not refundable.
- 1.2. Flexi membership points may only be redeemed for rounds of golf on the Par 70 course and cannot be used as credit for the café or as payment for guests.

2. Switching Categories

- 2.1. Should a member wish to switch from Flexi Membership to a different category they will need to use their points prior to switching or points will be lost.
- 2.2. Once a member switches to another category they end their flexi membership and would have to re-join as a flexi member if they wanted to switch back. This would incur the usual cost of joining as a flexi member.

3. Expiry of Flexi Membership Points

- 3.1. Flexi membership points expire three years from the date of purchase.
- 3.2. If a member fails to utilize the points within the specified time frame, the points will be forfeited and will not be reimbursed or refunded.

4. Affiliation Fee and Membership Termination

- 4.1. Flexi members must pay the £15 affiliation fee within 60 days of its renewal.
- 4.2. Failure to pay the affiliation fee within the specified time frame will result in the member being marked as a leaver and their membership benefits, including the usage of points and access to playing, will be suspended.
- 4.3. If the member's points expire and they do not participate in any golf activities for a period of one year, the club reserves the right to mark them as having left.
- 4.4. To reinstate a flexi membership, the member must re-join with the £250 re-joining fee, which includes an allocation of 200 points.
- 4.5. Any previously earned points will be reinstated, provided they have not expired.

5. Booking and Check-In Requirement

- 5.1. Flexi members are required to book and check in prior to every round of golf, including competitions and matches.
- 5.2. Failure to sign in before playing may result in the termination of the membership without refund.

Membership Freeze Due to Injury or Illness

1. Injury or illness

- 1.1. In the event that a full-paying member sustains an injury or illness resulting in an inability to engage in golf activities for a period of 6 weeks or longer, Rustington Golf Centre allows for a freeze of the membership.
- 1.2. A membership freeze is a temporary suspension of membership benefits and obligations.

2. Freeze Limitations and Duration

- 2.1. Members are permitted to request a membership freeze on one occasion within a 2-year period.
- 2.2. The maximum duration for a membership freeze is 6 weeks.
- 2.3. The freeze period will be granted by extending the member's renewal date accordingly and will not involve a monetary refund.

Please note that any requests for membership freeze must be accompanied by appropriate documentation, such as medical certificates or other relevant evidence, to support the injury or illness claim. Rustington Golf Centre reserves the right to assess and verify the legitimacy of such claims.

Guests:

1. Guest Registration

- 1.1. Members can pay for their guests on the day or make advance payment over the phone.
- 1.2. Members are responsible for ensuring that their guests have paid for their round on the Par 70 course.
- 1.3. If a member fails to register a guest, the member will be requested to pay for their guest's tee time.
- 1.4. If a member brings a guest who fails to pay the required green fee, the member's membership will be put on hold until the outstanding payment is made.

2. Guest Behaviour and Compliance

- 2.1. Guests must adhere to the general behavioural policies and procedures of Rustington Golf Centre.
- 2.2. Failure to comply with these policies and procedures may result in a suspension or ban from Rustington Golf Centre for the guest.

Termination of Membership:

1. Zero-Tolerance Policy on Inappropriate Behaviour

- 1.1. Rustington Golf Centre maintains a zero-tolerance policy regarding rude and aggressive behaviour towards staff and other members.
- 1.2. Any instances of inappropriate behaviour will result in an immediate and total ban from the golf centre, at the discretion of Rustington Golf Centre.
- 1.3. Memberships terminated early due to a breach in this policy are not eligible for any refunds.

2. Suspension or Termination of Memberships

- 2.1. Rustington Golf Centre reserves the right to suspend or terminate any memberships without refund if the terms and conditions outlined on this page are not met.

Course Closure:

- 1.1. Rustington Golf Centre reserves the right to close the course in the event of maintenance requirements or extreme weather conditions.
- 1.2. No refunds will be offered for course closures resulting from these circumstances.

No-Show Policy and Privilege Suspension:

- 1.2. If a member fails to show up for a tee time on three or more occasions within a six-month period, their booking privileges will be suspended for a period of two weeks.
- 1.2. During this suspension period, the member will be unable to book or play at the golf centre.
- 1.3. Should a member return from suspension they will have their strikes returned to 3. On the 3rd further no show, a further 2-week suspension will be in place.
- 1.4. Members who book for 18 but only play 9 holes and thus do not use their back 9 tee time will get a half a strike on their account. The same conditions are as above, on the 3rd strike they will incur a 2-week suspension of their membership.
- 1.5. Members who cancel the same day of their tee time will incur a strike if that tee time is not subsequently filled by another member or pay & play. If the tee time is filled no strike or communication will be sent.
- 1.6. The member will be notified of any strikes on their account via email.
- 1.7. Should a member wish to play during their 2 week suspension, they would have to pay a visitor green fee.

Please note that these terms and conditions are subject to change at the discretion of Rustington Golf Centre.

I have read and agree to the terms & conditions.

Signature:

Date: